

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has a very good reputation for building reliable and durable forklifts. Komatsu is recognized around the world as a business with a rich heritage while preserving an outstanding benchmark of refinement and quality in both design and equipment manufacturing.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their promise of helping to foster a better tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a producer of mining and construction equipment. Very soon the company grew into an industry leader and was accountable for building Japan's first contemporary bull dozer and farm tractor.

Komatsu has matured into an international giant over the last few decades thanks to their expertise and strength in the field of logistics, mining, excavating and construction. Utilizing progressive designs and technological superiority, they continue to be at the forefront of these industries.

Ever since 1945, Komatsu Forklift Co. Ltd has grown tremendously. Using modern design approaches and superior production functionality, Komatsu has distinguished themselves through the construction of reliable and rugged lift trucks that customers from around the globe have come to depend on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the increasing need for its goods in the North American marketplace. To improve expenditures and efficiencies, a contemporary facility was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and production operations.

Komatsu Forklift U.S.A. continues to satisfy the needs and demands of their users globally while remaining a leading producer and supplier of innovative forklifts and forklift accessories. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's happy customers along with their North American clients.

After years of delivering customer service and maintaining relationships, Komatsu Forklift recognizes that meeting the customers' wishes is vital. All original product development at Komatsu starts first with the consumer. By welcoming participation and criticism, they are able to determine customer wishes and expectations then cultivate progressive designs and then build to exceed Komatsu Engineering Standards. Assuring customers that quality is premeditated from the start and maintained throughout the manufacturing, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized experts in crafting forklifts, construction equipment and heavy duty equipment. Their design ingenuity and expertise assures that each new piece of equipment will persist in the toughest environments and have the ability to survive the roughest applications. Adherence to strict engineering standards allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous internal quality standards all add to superior lift truck products. Komatsu Engineering Standards translate the contemporary and progressive technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized manufacturing facility in Covington, Georgia is a full service facility. This contemporary facility begins the manufacturing process with unrefined steel which is then welded, fabricated and primed. When assembled and painted the lift trucks are ready to leave the plant and enter the market. Maintaining quality control through the length of the production process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes that a product is only as valuable as the individuals who support it and sell it, their sellers make all the difference. Komatsu Forklift features an first-rate network of company sellers and independent sellers who are working hard to outshine expectations. Specialized in all elements from sales, service or operating education, or aftermarket support, their diverse network of experienced and capable professionals are available. Komatsu Forklift Dealer locations across the nation have a Komatsu OEM parts on-hand to provide the essential service needed to keep customers' operations running effortlessly. Computerized, real-time access with next day distribution from their highly automated distribution center is another option. The on-line K-Link system assists dealers with online components management, service and acquisition for all major lift truck brands.

At Komatsu Forklift U.S.A., Inc. they understand that their world-class clients depend on Komatsu lift trucks in their day-to-day operations. So Komatsu focuses their attention on their national account consumers enabling them to benefit from a unique relationship that facilitates them customize their partnership in order to boost customer efficiency and profits. Komatsu national account clients have access to on-line components and service support system and a inclusive fleet management program, offering the ability for Komatsu to be their total solution for any forklift issues.

The dependable and efficient staff at Komatsu Forklift U.S.A., Inc., are focused on offering their customers an exceptional experience no matter whether it is through product sales, instruction, maintenance, or aftermarket support. They want to make sure the level of consumer service offered will help their clients meet or exceed their objectives and build a lucrative business/client partnership in the process. Komatsu strives to be familiar with each of their customers' unique means of doing business and enjoys working together to develop an arrangement to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu forklift seller today in order to find out more about the variety of services and products they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why thousands of clients world-wide rely on the Komatsu family of products on a daily basis.